

Follow-Up Tips

1	DEFINE FOLLOW UP	Before leaving a meeting or pitch, review what happens next. If the idea was accepted, discuss implementation steps. If the idea was rejected or needs revisions, suggest next steps and time frames.
2	MAKE POST-MEETING NOTES	Back at your workspace, immediately review the meeting on paper.
3	DOWNLOAD WITH YOUR TEAM	Hold a brief download session – talk about what went right, what went wrong, decision-maker reactions, lessons learned, tips for next time and action steps.
4	PAUSE BEFORE ACTING	Take a break before making decisions or jumping into action. Give your mind time to calm down and adjust, especially if the meeting didn't fit your expectations.
5	SEND THANK-YOU NOTES	For outside clients or prospects, consider handwritten notes. For internal clients, e-mails can do the job. Keep these short and sweet, thanking decision makers for their time and feedback.
6	SEND A SUMMARY	Within 24 hours, provide decision makers with a concise, written summary of the meeting, action steps and any timetables.